

OnVUE Online Proctored Exams

Now Available

FREQUENTLY ASKED QUESTIONS

What are OnVUE online proctored exams?

The new online proctoring service allows you to take CWEA certification exams conveniently on a computer at your home or workplace. The OnVUE service offers an easier way to take your CWEA certification exam. Taking your exam at home can also help in situations where you face challenges scheduling an exam appointment at a local PearsonVUE testing center. [Watch the OnVUE video >](#)

Which CWEA certification exams are eligible?

All five CWEA certification exams overseen by the Technical Certification Program are eligible to take via the OnVUE online system as of December 31, 2020. Online exams include grades 1 to 4 for:

- **Collection System Maintenance**
- **Electrical / Instrumentation Technologist**
- **Environmental Compliance Inspector**
- **Laboratory Analyst**
- **Mechanical Technologist**

The Advanced Water Treatment Operator certification exam is not available via OnVUE. For AWTO® certification info, visit awtoperator.org.

How do I sign-up for an OnVUE online proctored exam?

Once you are approved to take a CWEA exam, applicants have the choice of scheduling an OnVUE online exam or taking the exam at one of PearsonVUE's hundreds of testing centers.

The CWEA approval email provides a link to PearsonVUE's website to schedule your appointment. When booking your appointment, you can choose a local PearsonVUE testing center or the OnVUE online proctored exam. You should carefully examine both options to see which exam format is best for you. [Apply for an exam at cert.cwea.org >](http://cert.cwea.org)



TECHNICAL CERTIFICATION PROGRAM

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What are OnVUE's computer requirements?

There are specific technical requirements the computer and network must meet in order for the OnVUE online system to work. Please carefully check and test your computer BEFORE arriving at your exam appointment. [Click here](#) for OnVUE's technical requirements.

We are an agency, can we provide a computer for our employees to take CWEA exams?

Absolutely. Agencies are already starting to set-up a dedicated computer just for their team members to take CWEA exams.

There are a couple things to keep in mind: the computer needs to be in a quiet location where the test taker can close out all distractions and concentrate.

It is important to note OnVUE's computer and technical requirements. The computer will need a working camera and microphone. Their system does not react well to firewalls which may block the OnVUE program. [Download and read](#) the technical requirements carefully.

Get your IT team involved early in researching and setting up a dedicated OnVUE computer with the appropriate network access.

Where can I learn more?

CWEA website:

- [OnVUE news post](#)
- [Apply for CWEA certification](#)
- [Contact us](#)

PearsonVUE website:

- [OnVUE webpage](#)
- [Computer and technical requirements for OnVUE](#)



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