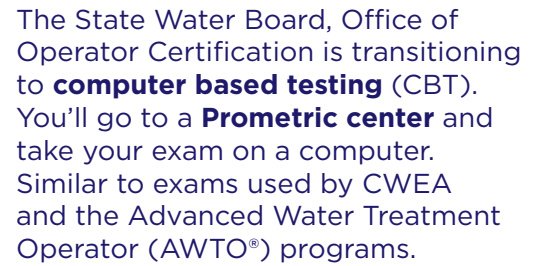


THE NEW COMPUTER BASED WASTEWATER OPERATOR EXAMS

LAUNCHING IN PHASES BEGINNING FEBRUARY 2021



The State Water Board, Office of Operator Certification is transitioning to **computer based testing (CBT)**. You'll go to a **Prometric center** and take your exam on a computer. Similar to exams used by CWEA and the Advanced Water Treatment Operator (AWTO®) programs.

step
1

Meet the State's Prerequisites

The state has educational pre-requisites you must meet in order to apply.

step
2

Apply

Visit waterboards.ca.gov, download the wastewater operator certification application, pay the fee and include the required educational transcripts.

Approved to take an exam in 2020?

YOU ARE HERE

step
3

Approval and Scheduling Your Exam

The State is doing a phased implementation of previously approved applicants. You'll receive an email to **make an exam appointment on Prometric's website**. Wait and watch for your approval email. Follow the instructions carefully.

step
4

Take Your Exam at a Testing Center

Plan ahead, testing centers have strict rules. **Watch Prometric's "What to Expect" video about the testing center experience.**

Things to know:

- Math and essay questions are now **multiple choice**
- The computer has an **on-screen calculator**
- The two **formula sheets are provided at the center**, so don't bring them with you

Nothing is allowed inside the exam room

A Prometric test center. There are over 30 centers across California.

step
5

Results are Emailed

You will be emailed your test results in one day. The system should also show your results based on KSA topics. Didn't pass? Study the areas where you scored low and reapply.



Learn More

Office of Operator Certification website

waterboards.ca.gov > Programs > Operator Certification

Sign-up for State Water Board OOC email alerts

waterboards.ca.gov > Subscribe > State Water Resources Control Board > Financial Assistance > Operator Certification Program

Ask a CWEA certified co-worker

They've been through a computerized based exam before. They can share what the experience is like.

*Keep striving,
you can do it!*

CWEA